Caremark.Com - About Us

[Important Note](#_Toc92358188)

[About Us](#_Toc92358189)

[Related Documents](#_Toc92358190)

**Description:** Information on how the member can access the **About Us** section on the website.

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| About Us |

**Note:**  Screen capture may not match actual scenario for this process. Some clients may not enlist in specific web features. This Work Instruction is intended as a guide only.

Provide these steps to access the **About Us** section on Caremark.com:

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| **Step** | **Action** | | |
| **1** | Access [www.caremark.com](http://www.caremark.com) and sign in. | | |
| **2** | Scroll to the footer of the Dashboard and select the About us link.  **Result:** the About Us Page will populate. | | |
| **3** | The following links will be listed:   * [Contact Us](#ContactUs) * [Member Rights and Responsibilities](#MemberRights) * [News and Events](#News) * [Investor Relations](#InvestorRelations) * [Careers](#Careers) * [About Our Site](#AboutOurSite)   Use reference table below: | | |
| **If the member clicks the hyperlink…** | **Then…** | |
| **Contact Us** | The following information will be listed: | |
| **Help Center** | Members will be taken to the Help Center |
| **Secure Message Center** | Members will be directed to the Secure Message Center by clicking the Compose a message link. |
| **Customer Care general phone number** | Members can use this number to call customer care |
| **Mailing address** | Members can send a letter to this address |
| **Member Rights and Responsibilities** | Members will be directed to the Member Rights and Responsibilities page. | |
| **News and Events** | Members are directed to our Press releases page. On this page a variety of press releases are available. | |
| **Investor Relations** | **Note:**  The Investor Relations link is not available to all members.   * Members will be able to view quarterly earnings reports and other financial metrics. | |
| **Careers** | Members are directed to our job search page. | |
| **About Our Site** | Members are directed to the About Our Site page. | |

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| Related Documents |

**Parent Document:** [CALL 0045 Customer Care Web Support Email Response and Handling](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0045)

[CALL 0011 Authenticating Caller](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0011)

**Abbreviations/Definitions:** [Customer Care Abbreviations, Definitions, and Terms](file:///C:\Users\ABuccilli\AppData\Local\Microsoft\Windows\AppData\Local\Microsoft\Windows\INetCache\AppData\Local\Microsoft\Windows\INetCache\Content.Outlook\AppData\Local\Microsoft\windows\AppData\ur17ihl\AppData\Local\Temp\CMS-2-017428)

**Index:** [Caremark.com - Work Instruction/Job Aid Index](file:///C:\Users\ABuccilli\AppData\Local\Microsoft\Windows\INetCache\Content.Outlook\2PO53Y4H\CMS-PRD1-105672)

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